



YOUR METRO BUS SYSTEM MAP

Please consult your route schedule for specific details and times. The map does not reflect route detours.

WEEKDAY SERVICE*

From 7am to 7pm, a bus comes every...

*See Regular Service table for other times.

- 15 minutes
- 30 minutes
- 60 minutes
- more than 60 minutes
- Non-Metro Route
- Nonstop Segment
- Bus lines that together provide more frequent service in overlapping sections

CONNECTIONS

- Transit Center
- Park and Ride

PLACES

- College / University
- Hospital / Medical Center
- Shopping Center
- Library
- Point of interest

FACEBOOK
@yourmetrobus
 YOUTUBE
@yourmetrobus
 INSTAGRAM
@yourmetrobus
 LINKEDIN
@yourmetrobus
 TWITTER
@yourmetrobus

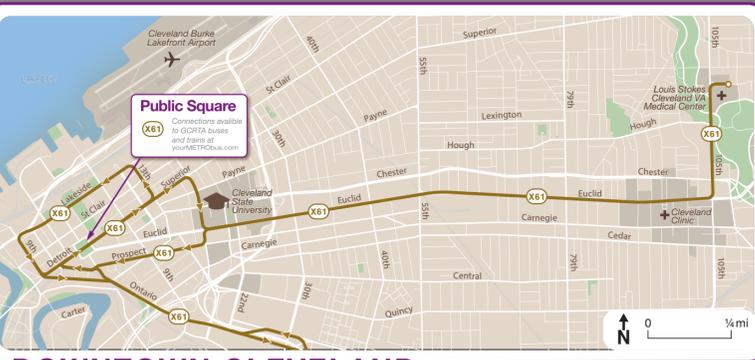
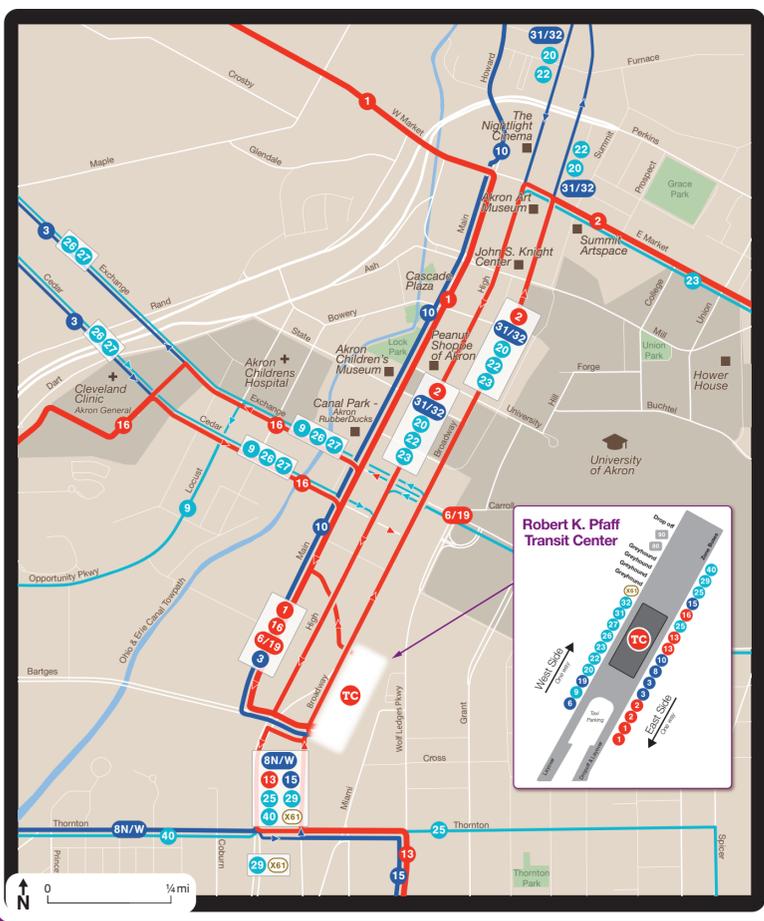
During this period, a bus comes every...

Route	Weekday	Saturday	Sunday
1	15	30	30
2	15	30	30
3	30	60	60
6/19	15	30	30
6	30	60	60
8N/W	30	60	60
8N	60	Limited	Limited
8W	60	Limited	Limited
9	60	60	60
10	30	60	60
13	15	30	30
15	30	60	60
16	15	30	30
19	30	60	60
20	60	60	60
22	60	60	60
23	60	60	60
25	60	60	60
26	60	60	60
27	60	60	60
29	60	60	60
31/32	30	60	30
31	60	Limited	60
32	60	Limited	60
40	60	60	60

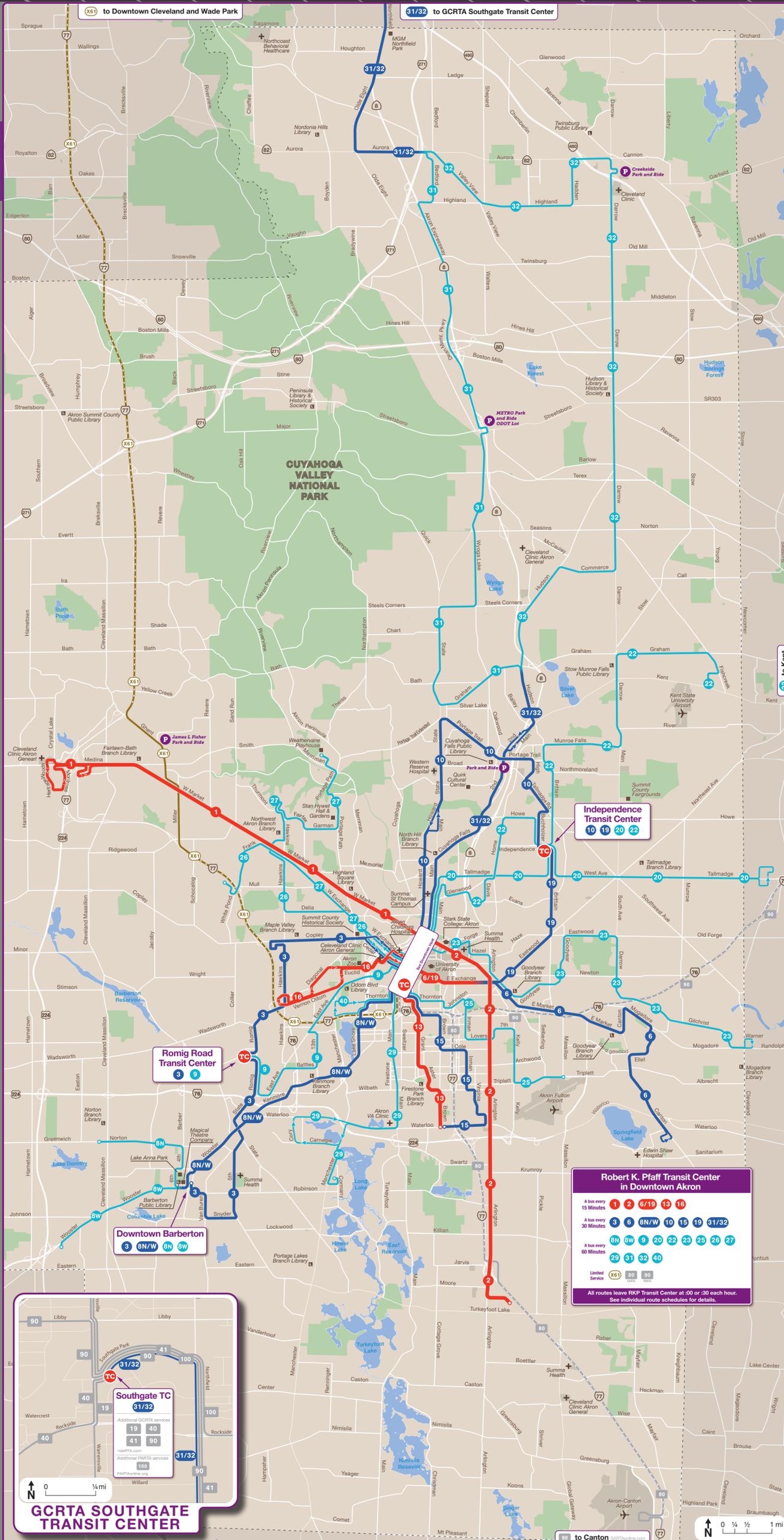
This table represents typical service levels during daytime and later evening periods.

Please consult individual route schedules for more detail.

DOWNTOWN AKRON



DOWNTOWN CLEVELAND



METRO FAQs

365 Days of Service
METRO offers bus service 365 days a year. Service may be limited on the holidays. Visit yourmetrobus.org for schedules.

Lost Items
METRO is not responsible for lost or stolen items. Call METRO Customer Care at 330-762-0341 with questions.

Service Animals
All METRO vehicles allow service animals on-board. Pets or companion animals will not be transported on any METRO or contract vehicle, caged or otherwise.

Travel Training
METRO offers free travel training to groups or individuals in Summit County who are interested in learning how to ride the bus, read bus schedules, or use METRO's bus tracking technology.

Art in Transit
METRO's Robert K. Pfaff Transit Center features two public art cases for local artists displaying their wares, giving passengers something to admire while they wait for their bus.

METRO Goes Green!
Public transportation saves the U.S. the equivalent of 4.2 billion gallons of gas annually. In 2022, METRO proudly introduced two electric buses to our fleet. At METRO, the Robert K. Pfaff Transit Center and Kenmore Boulevard bus garages combined have close to 3,000 solar panels on their rooftops to generate energy. METRO also recycles rainwater for various uses.

More Frequency
Any route featuring a stop during peak hours!

Bikes on Buses
METRO fixed-route buses. Bike racks are available on all METRO fixed-route buses.

Accessibility
METRO's entire fleet is accessible and ADA compliant.

All Buses Have Free WiFi!

How do I use THE BIKE RACKS?

Step 1: Get Ready
Remove all loose items from your bike. Let the Bus Operator know you are loading a bike. First, squeeze the release handle and slowly lower the bike rack. Then, lift your bike onto the rack and place the wheels in the slots. If there are no other bikes in the rack, make sure you put your bike in the slot nearest to the bus. Raise the security bar up over your bike's front wheel to keep it steady in place. You're all set to board the bus and pay your fare!

Step 2: Load Your Wheels*
Let the Bus Operator know you are loading a bike. First, squeeze the release handle and slowly lower the bike rack. Then, lift your bike onto the rack and place the wheels in the slots. If there are no other bikes in the rack, make sure you put your bike in the slot nearest to the bus. Raise the security bar up over your bike's front wheel to keep it steady in place. You're all set to board the bus and pay your fare!

Step 3: Unload
When you're nearing your stop, let the Bus Operator know you will be unloading your bike. To unload, lower the security bar from your front tire and remove your bike from the rack. Raise the bike rack if no other bikes are using it. Once the bus pulls away, you can get rolling!

To see it in action, watch the tutorial on [YouTube](https://www.youtube.com/watch?v=321123) @yourmetrobus

YOUR METRO BUS SYSTEM MAP

YOURMETROBUS.ORG | 330-762-0341

HOW TO READ THE BUS SCHEDULE

Match the numbered circle on the map to the column of times with the same number to see when the bus serves that location (these locations are called "timepoints").

To determine when the bus serves a stop between different timepoints, look at when it is due at the timepoint before your stop and the timepoint after your stop, and you can estimate when it will arrive. Always be at your stop 5 minutes early!

1 This symbol indicates transfer points. Refer to your route schedule for transfer points.

WEEKDAY SCHEDULE	
A.M.	5:30 5:44 5:50
P.M.	6:15 6:29 6:35
	12:35 12:49 12:55
	12:55 1:09 1:15

Please Note
The system map and bus schedules do not reflect route detours. Visit yourmetrobus.org for a complete detours list.

METRO FARES

Please have the exact fare. Operators do not carry change.

SINGLE TRIP
General \$1.25
Senior*/Disability \$0.50
Children 5 and under Up to 2 children ride free with each fare-paying person

1-DAY PASS (Valid on METRO Direct only)
..... \$2.50

7-DAY PASS (Valid on METRO Direct only)
..... \$15.00

31-DAY PASS (Valid on METRO Direct only)
General \$50.00
Senior*/Disability \$30.00

NCX FARE
General \$5.00
Senior*/Disability \$2.00

*Adults age 62 or older

You must show a SCAT I.D., D&S Card or Medicare Card to receive the Senior Disability discount. All fare sales are final. No exchanges or refunds.

Title VI
METRO RTA operates its programs and services without regard to race, color, national origin, age, gender or disability. If you feel you have been discriminated against, you can file a complaint online at yourmetrobus.org or call 330-762-0341.

EZfare

Your Bus Pass. Anytime. Anywhere.

No cash? No problem!
Purchase your bus pass on your mobile device anytime, anywhere.

- Download the free EZfare app on the App Store or Google Play.
- Create an account.
- Select **METRO**
- Purchase your bus pass using your credit card or digital wallet. You need data/WiFi to purchase your bus pass.
- Activate your pass just before boarding. You do not need data/WiFi to activate your bus pass.
- Show the active pass to the Bus Operator.

HOW TO TEXT AND RIDE

It's easy! Use the numbers on the sign to find out when the next bus is coming. Visit yourmetrobus.org for more tools & tips!

Step 1
Text* your bus stop ID (the top number in black) to 321123

Step 2
There's your text stop ID. Here are the buses departing your stop.

*standard msg & data rates apply

TRACKING YOUR BUS

Text to find out when the next bus is leaving from your stop, watch your bus move on a fancy map, download the MyStop app, or sign up for alerts!

Text your bus stop ID to 321123 & you'll get a text back with the next bus's departure time.

Text **YB0202 to 321123** yourmetrobus.org | 330.762.0341

TEXT!
Text your bus stop ID to 321123 & you'll get a text back with the next bus's departure time.

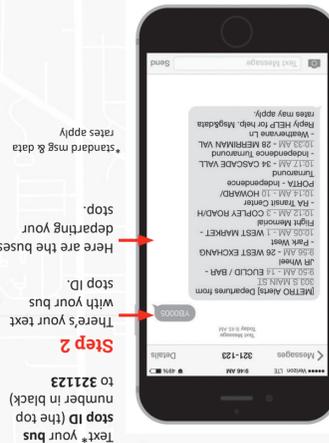
App!
Download the MyStop app from the App Store or Google Play, tap "METRO" on the list & get tracking!

MAP!
Visit yourmetrobus.org to watch your bus move on a map in real time! You can also set up alerts for routes you ride.

METRO IS HIRING OPERATORS!
It takes up to 12 weeks of intense training to be a Bus Operator. Bus Operators are the faces of METRO. Here's what it takes to get your career on the road:

- You must be at least 18 years old.
- You'll need a high school diploma or GED.
- You should have a temporary commercial driver's license with passenger and air brake endorsement when you begin the job.
- You must have a safe driving record with no more than 2 points on your license.
- You must pass a drug screen & functional capacity exam prior to & after hire.
- You must have no disqualifying felony/misdemeanor convictions.
- You must be able to work flexible hours like split shifts, nights, weekends, and holidays.
- You need to like people and give great customer service.

Questions? Email us at Recruits@yourmetrobus.org. We hope to hear from you soon! Apply online at yourmetrobus.org or text "HIREME" to 330-516-6060



SOCIAL MEDIA

Follow us to stay connected!

- FACEBOOK @yourmetrobus
- INSTAGRAM @yourmetrobus
- TWITTER @yourmetrobus
- YOUTUBE @yourmetrobus
- LINKEDIN @yourmetrobus

Simple & Reliable
Get upcoming departure times for nearby lines without even tapping your screen.

Plan your trip or track your bus in real-time with Transit.

Compatible with EZfare. Buy your ticket right in the app! All EZfare users can update to Royale with more features, for free!

"Transit" is available for download in the App Store & Google Play.

METRO

Hello!

Thank you for choosing METRO Regional Transit Authority as your mode of transportation. METRO RTA provides millions of trips annually in Summit County communities and beyond.

METRO strives to "Think Outside the Bus" and enhance the customer experience with creative mobility solutions that are safe, dependable, cost-effective, and customer focused. Our technology allows passengers to utilize mobile ticketing and a real-time bus tracking system.

If you're on social media, give us a follow on Facebook, Twitter, LinkedIn, Instagram, and YouTube. Share your experiences on the bus using #yourmetrobus.

See you on the bus!

METRO IS MAKING MORE CONNECTIONS THAN EVER!

Family of Services

These are services you **SELECT**. You may have qualifying factors and will use a scheduling component to ride.

METRO DIRECT
This is the traditional fixed-route service where you have a set schedule and go to a bus stop. You know which **DIRECTION** it is headed at all times.

METRO ADA
This service is the legally mandated that all transit systems supply to persons with qualifying disabilities who are unable to use the traditional (METRO DIRECT) service.

METRO SELECT
Greater Cleveland RTA's Southgate Transit Center in Maple Heights via Routes 31/32 with transfer available to Greater Cleveland RTA (GCRTA) routes.

METRO EXPRESS
Medical Center via express service Route x61 with transfer available to Greater Cleveland RTA (GCRTA) routes.

METRO 20
Brimfield shopping plazas via Route 20 with transfer available to PARTA. Americans with Disabilities Act service that all transit systems supply to persons with qualifying disabilities who are unable to use the traditional (METRO DIRECT) service.

METRO 81
Akron-Canton Airport, Belden Village, and downtown Canton via SARTA Route 81 with transfer available to Stark Area RTA (SARTA) routes.

Center to:
From Robert K. Pfaff Transit Center to:

SUMMIT STORIES
These are the stories of the people, places, and things encountered in and around public transit.

RICHARD
"I've been riding the bus for over 50 years, since I was little. Growing up, I would ride with my grandmother and my mother."

RAINA
"I see kindness all the time on the METRO bus; people giving up seats, carrying bags... People help each other in a lot of different ways."

Follow us to meet the people who keep METRO moving!

FACEBOOK @yourmetrobus
INSTAGRAM @yourmetrobus